

Public Notice: Notice of Privacy Incident Regarding Patient Contact Information

Date of Notice: August 30, 2026

Location of Origin: Former Practice Site — Bronte Medical Family Clinic (330 Bronte St S, Unit 120, Milton, ON)

Dr. Michael Czok is committed to maintaining the highest standards of data security, transparency, and protection of Personal Health Information (PHI) under Ontario's *Personal Health Information Protection Act* (PHIPA).

We are writing to inform patients of a privacy incident that occurred at our prior clinic location during our practice transition in July 2025.

The Information and Privacy Commissioner of Ontario has been contacted and a complaint filed. They have outset a guidance for us on how to address the breach.

What Happened?

Following the formal submission of Dr. Czok's resignation from Bronte Medical Family Clinic and the immediate revocation of administrative system privileges, an electronic medical record (EMR) audit revealed an unauthorized access event. A non-clinical staff member associated with the BMFC management attempted to export contact information logs.

A total of **420 pages** of contact details potentially affecting **10,465 individuals** (representing patients associated with Dr. Czok's roster at that location) were potentially impacted by this attempted data export.

What Information Was Involved?

The attempted export was strictly limited to **demographic and contact information**—specifically:

- Full Names
- Mailing Addresses
- Telephone Numbers

No medical records, clinical notes, diagnostic reports, OHIP numbers, or financial details were accessed or included in this event.

Current Status and Mitigation

- **No Evidence of Misuse:** A thorough review was conducted in coordination with our EMR vendor (Accuro). To date, **there is no evidence** to suggest that this contact data was successfully exfiltrated externally or used by any party for solicitation or unauthorized purposes.
- **Immediate Containment:** System access was fully locked down, passwords were reset, and automated measures were put in place to block further unauthorized access attempts.
- **Complete System Independence:** Dr. Czok's practice has since fully relocated to an independent clinical site. Your medical records and personal data are housed on an independent, high-security network with strict role-based access controls.
- **Regulatory Reporting:** Relevant regulatory and privacy authorities have been notified of the incident in accordance with provincial standards.
- **You have the right to file a complaint with IPC. How to file a report, please follow link and contacts details below.**
- <https://www.ipc.on.ca/en/privacy-individuals/filing-a-privacy-complaint/privacy-complaints-process>
- Information and Privacy Commissioner of Ontario
2 Bloor Street East,
Suite 1400
Toronto, ON
M4W 1A8
- email IPC at: info@ipc.on.ca.
- Toronto Area: 416-326-3333
Long distance: 1-800-387-0073
- If you still are having concerns and require further information, please contact our clinic directly at 289 350 1411 or via email secretary@czokmd.com.